

**2018**  
annual report



DELTA COUNTY  
*Memorial*  
HOSPITAL

*at* DELTA COUNTY  
**MEMORIAL HOSPITAL**  
we're more than a hospital ...



# HEALTHCARE LEADERSHIP

*at* Delta County Memorial Hospital

## EXECUTIVE TEAM



**Jason Cleckler, RN**  
*Chief Executive Officer*  
jcleckler@deltahospital.org



**Jody Roeber, RN, MSN**  
*Chief Clinical Officer*  
jroeber@deltahospital.org



**Larry Vincent**  
*Chief Financial Officer*  
vincent@deltahospital.org

## HOSPITAL BOARD OF DIRECTORS

David A. Lane

Board Chairman

Jean Ceriani

Vice Chairman

Bruce Mixter, MD

Secretary/Treasurer

Tammy Smith

Board Member

Doug Speedie, MD

Board Member

# MEDICAL STAFF *and* LEADERSHIP



Dory Funk, M.D.  
*Chief of Staff*



Brian Eades, M.D.  
*Chief of Obstetric and  
Newborn Committee*



Kyle Nickel, M.D.  
*Chief of Surgery  
and Inpatient  
Care Committee*



Treve  
Henwood, D.O.  
*Chief of  
Emergency Committee  
and Vice Chief of Staff*



Ryan Marlin, M.D.  
*Chief of Outpatient  
Medicine Committee*

*If you have any questions about the Medical Executive Team  
or their work alongside the DCMH Board of Directors,  
please contact the Medical Staff Coordinator,  
Gwen Conrad at 970.399.2850.*

## MEDICAL STAFF

# VOLUNTEERS



Ida Walden, 2018 President

In 2018 the Hospital Volunteers awarded



in scholarships to Delta County High School students going on to college in health related programs.

Hospital Volunteers donate their time to cover the front visitor's desk, the concierge desk on the second floor, PACU (post-surgical area), ER, Oncology, Home Health, Physician Billing and the Gift Shop. Junior Volunteers, generally from local high schools, explore possible health-related careers and volunteer during summers off from school.

## *Volunteers:*

75 Volunteers donated some fourteen thousand volunteer hours to the hospital in 2018.



# VOLUNTEERS

# FOUNDATION

## *2018 Community Report*

In 2018, the DCMH Foundation contributed \$36,102 to enhance the well-being of the communities served by Delta County Memorial Hospital. Throughout the year, thirteen continuing education scholarships were awarded to staff of Delta Hospital and \$9,179.84 was donated for necessary equipment.

The DCMH Foundation supported the North Fork Ambulance Association's continuing education efforts with a \$1,200 donation and sponsored the HopeWest Gala with a \$500 donation.

The annual fall fundraiser, Pea Green Pedal & Fun Run, raised \$24,225. This fundraiser wouldn't be possible without our community and hospital support.



In November of 2018, the DCMH Foundation brought on Kaitlyn Jones as the new Executive Director.





Hillary is receiving a scholarship to go to a Home Health Seminar.

Grand Mesa Oncology received an outpouring of support from the Hotchkiss High School Volleyball team, Delta County Ambulance District, and many individuals which allowed the DCMH Foundation to contribute \$12,180 for a cancer Survivorship Program.

The Board of Directors, made up of volunteers, is excited to have

Kaitlyn Jones transition from the Delta Hospital Marketing Department to the DCMH Foundation.

With renewed support from the community, and Kaitlyn as the Executive Director, the DCMH Foundation looks forward to an impactful 2019.



Radiology purchased a new Transport Chair!

**FOUNDATION**

# OUR COMMUNITY CLINICS

Delta County Memorial Hospital Clinic's staff takes great satisfaction in providing individualized and focused care to all of our patients.

## HIGHLIGHTS

The number of patients our Clinics saw in 2018 grew by 8.9% for a total of **56,505** patients.

Urgent Care Awarded Provider Based-RHC (Rural Health Clinic)

9 new Clinic Based Providers.

Integrated Behavioral Health was fully implemented.

Provider based rural health designation was awarded to urgent care.

## OUR CLINICS



Oncology & Infusion  
Grand Mesa Oncology



Rheumatology  
Grand Mesa  
Rheumatology Center



Internal Medicine  
Internal Medicine  
Associates



Pulmonology  
Pulmonary Clinic



Primary Care  
Delta Family Medicine  
West Elk Clinic Hotchkiss  
West Elk Clinic Paonia



Home Health  
Delta Montrose  
Home Health Services



Women's Health  
Premier Women's  
Healthcare



Urgent Care  
Urgent Care Clinic



# GIVING BACK

## *Care in Our Communities:*

### ANNUAL GIVING



DCMH donated over  
**\$11,900** to Delta County  
events and organizations.

### ANNUAL FOOD DRIVE



Partnering with a local farmer,  
DCMH donated  
**10,027.82** pounds of  
food and over

**500** pounds of pet food to  
the Abraham Connection and  
food banks in Delta,  
Cedaredge and Hotchkiss.

## *Improving Access to Care:*



### ENHANCING THE HEALTH IN THE COMMUNITY:

#### *Classes offered through Primary Care and Oncology:*

- Music Therapy
- Art Therapy
- Yoga
- Stress Reduction
- Look Good, Feel Good
- Multiple Specialty Speakers

Offering low cost blood draw  
and education through a  
community Health Fair as a  
preventive health measure.

#### *Free or low cost classes to the community such as:*

- Get Up and Go
- Tai Chi
- Senior Cardio Fitness
- Tobacco Cessation
- Diabetes Cooking Classe
- Weight Management
- Diabetes Management

# FINANCIAL VIABILITY

## *Numbers at a Glance*

### FINANCIAL

Annual Net Revenue.....	\$81,729,601
Charity and Uncollectable Care.....	\$1,931,836
Community Investment.....	\$34,145
Total Funds Invested.....	\$18,641,918
Hospital Dist. Mill Levy.....	\$335,805
Net Operating Income.....	\$(1,055,984)
Salaries/Wages/Benefits.....	\$45,314,839
Excesss Revenue Over Exp.....	\$(581,322)
Percent Medicare.....	54.1%
Percent Medicaid.....	19.8%
Percent Commercial Insurance.....	22.4%
Percent Self Pay.....	2.3%
Other.....	1.4%

### HUMAN RESOURCES

636...	Number of Employees
30.....	Number of Physicians
28.....	Employees with 25+ years of service
2.....	Employees with 40+ years of service

### MEDICAL SERVICES

1970.....	Number of In/Outpatient Surgeries
5195.....	Number of Patiend Days
13,803....	Emergency Room Visits
156.....	Number of Births

30,568

... Population served (2017)

1,149 mi<sup>2</sup>

... Size of Delta County

\$42,487

... Median Household Income

4.9%

... Under the age of 5

20.1%

... Under the Age of 18

25.2%

... Over the Age of 65

49.9%

... Female Population

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# CARING CONNECTIONS IN OUR *Community*



*Richard Harding with Colleen Anastasi,  
Manager of Cadiac  
and Pulmonology Rehab*

There are many people who might venture to say they have lived many lives, but none would be truer than Richard Harding.

Richard Harding, Olathe resident, with his wife, Deb has made Colorado his home for over 40 years. Richard was a child actor in commercials (getting his start on the Dr. Ben Casey Show), in the Air Force, a National Guard, an IRS agent, an insurance broker, housing and is now a writer, consultant and even a novice bee keeper.

But more recently Richard has undergone health issues that have lent him to become a patient at Delta County Memorial Hospital.

A few years ago, in the middle of winter, Harding was helping to install piping for an underwater spring on Amber Road in Olathe. Two days into the project he found the pipe floating in the ditch above the water, so he stood on the pipe to help it sink. One day later, Harding recalled that his legs were red and blistered. After six months his hair "was falling out in clumps." Later Harding found out that the toxic levels of selenium were from the spring. It turned out that the piping he placed was helping to keep the metal away from the flowing water in the spring.

Trying tirelessly to figure out what was going on with him medically, Harding finally discovered that he had selenium poisoning. Harding went through treatment where the metal subsequently expelled from his body through his lungs. He also had bruised vocal cords from the large amounts of selenium he coughed up for a month. That was 12 years ago.

But for a moment, let's go back even further. In April of 1974, Harding was in the National Guard in Ohio when what would later be referred to as the "Super Outbreak" happened. This was when at least 148 tornados hit the South and Midwest in a twenty-four hour period of time. During that time Harding sustained injuries that left him with medical PTSD. "Any time I am around a medical person, my heart begins to race," says Harding. Since that event, and any time he needs medical attention, it is absolutely essential that he first build a relationship with the clinicians taking care of him.

Bringing us back to today, because of the complications and damage done to his lungs, Harding is now a patient at Delta County Memorial Hospital's Pulmonology Department and at National Jewish in Denver. "Sister Mary Colleen," as he jokingly refers to Colleen Anastasi, Pulmonology Rehab Manager, describing her as "somewhere between the Catholic Nuns I was educated by and my Drill Instructor in basic training." He went on further to say that, "DCMH Pulmonary Rehab will play a critical role in both preparing me for my surgery and in my recovery."

Harding does not consider himself just a patient, but rather family. "Deb and I have been part of the DCMH family for over 10 years... (and) with the exception of maternity and oncology, I have experienced every department DCMH has. I have been to Physical Rehab in Hotchkiss, Physical Rehab in Delta, Pulmonary Rehab, Surgery, Emergency, Med Surg, ICU, Urgent Care, Radiology and the Cafeteria!" He went on further to say, "All of the experiences inside the hospital have been positive."

Although Harding still has a lot more work to do, he is optimistic. "With the increase in Adult Spirometry, they (National Jewish) want to hold off on all future testing until I complete the 16 weeks of Pulmonary Rehab," states Harding. "My oxygen saturation is remaining high enough to do most of Rehab until the very end. What this means -- my lungs are getting stronger!"

*Thank you to Richard Harding for letting us tell your story, for being our friend and thank you for letting us partner with you in your care.*

**CARING CONNECTIONS**

# LETTER FROM THE CEO



This past month marked my 11th year of service to Delta County Memorial Hospital and this great community that we are privileged to call home. The hospital and healthcare in general have changed a significant amount over that time period, but our mission remains the same. ***We are here to provide high quality healthcare to the people we serve.*** This simple but valuable mantra continues to guide my decisions and focus for the hospital and will become even more important as

your hospital system progresses towards a new and changing delivery system.

While we see more changes in our future, we continue to stay focused on a progressive approach that emphasizes being proactive versus reactive. Our priority will continue to be on creating access to services, improving quality and recruiting staff that are engaged in our mission and community. Over the coming months and years, we will also focus on transparency, lowering the cost of care, wellness and prevention, care navigation, mental and behavioral therapy, integrated therapies and more. Our measure of success will be the overall health and wellness of our community which we take great pride in providing and appreciate the communities trust in our organization.

I am optimistic about the future of your healthcare system that is always evolving, adapting and leading in rural healthcare. It will be important to continue our collaborative efforts with our regional partners to improve outcomes and services for the entire Western Slope. We will also build on our role as an anchor institute in the community to provide assistance with economic and community development while also being a strong advocate for rural healthcare at the State and national level.

We are honored to be your healthcare system and appreciate the trust you put in our team to provide quality healthcare to you and your families. We are more than a hospital and realize that we must constantly strive towards providing consistent high quality care. I appreciate your support as we navigate as a team through the journey of improving and strengthening our community.

- Jason Cleckler, CEO

# MISSION AND VISION

## OUR VISION

To be the vital force driving the ongoing improvement of our community's health and well-being.

THE CARE YOU NEED FROM  
THE PEOPLE YOU CAN TRUST,  
CLOSE TO HOME.

## OUR MISSION

Delta County Memorial Hospital is a publicly owned hospital whose mission is to be the people's first choice for accessible, high quality health services and to enhance the well-being of those we serve.

# MISSION AND VISION



*at* **DELTA COUNTY  
MEMORIAL HOSPITAL**  
we're more than a hospital ...



We offer a wide range of medical services through our hospital and nine clinics across Delta County.

Our dedicated professional team has served the Western Slope with an extraordinary level of compassion and care for over 100 years.

## DELTA CLINIC LOCATIONS

### **Delta-Montrose Home Health Services**

70 Stafford Lane  
970.874.2463

### **Grand Mesa Oncology & Infusion Center**

1501 E 3rd St  
970.399.2895

### **Internal Medicine Associates**

1450 Burgess St  
970.874.7668

### **Family Medicine**

555 Meeker St.  
970.874.5777

### **Premier Women's Healthcare**

236 Cottonwood St  
970.874.7930

### **Grand Mesa Rheumatology Center**

1501 E 3rd St  
970.399.2890

### **Pulmonary Clinic**

1450 Burgess St  
970.399.2635

### **Urgent Care**

155 Stafford Ln  
970.874.7696

## WEST ELK CLINIC LOCATIONS

### **West Elk Clinic Hotchkiss**

230 E Hotchkiss Ave  
970.872.1400

### **West Elk Walk-In Clinic Paonia**

218 Grand Ave  
970.527.2100

**24 HOUR EMERGENCY SERVICES**

**DELTAHOSPITAL.ORG**

**970.874.7681**