we’re more than a hospital ...
HEALTHCARE LEADERSHIP
at Delta County Memorial Hospital

EXECUTIVE TEAM

Jason Cleckler, RN
Chief Executive Officer
jcleckler@deltahospital.org

Jody Roeber, RN, MSN
Chief Clinical Officer
jroeber@deltahospital.org

Larry Vincent
Chief Financial Officer
lvincent@deltahospital.org

HOSPITAL BOARD OF DIRECTORS

David A. Lane
Board Chairman

Jean Ceriani
Vice Chairman

Bruce Mixter, MD
Secretary/Treasurer

Tammy Smith
Board Member

Doug Speedie, MD
Board Member
If you have any questions about the Medical Executive Team or their work alongside the DCMH Board of Directors, please contact the Medical Staff Coordinator, Gwen Conrad at 970.399.2850.

**MEDICAL STAFF LEADERSHIP**

**Dory Funk, M.D.**
Chief of Staff

**Brian Eades, M.D.**
Chief of Obstetric and Newborn Committee

**Kyle Nickel, M.D.**
Chief of Surgery and Inpatient Care Committee

**Treve Henwood, D.O.**
Chief of Emergency Committee and Vice Chief of Staff

**Ryan Marlin, M.D.**
Chief of Outpatient Medicine Committee

**MEDICAL STAFF**
Hospital Volunteers donate their time to cover the front visitor’s desk, the concierge desk on the second floor, PACU (post-surgical area), ER, Oncology, Home Health, Physician Billing and the Gift Shop. Junior Volunteers, generally from local high schools, explore possible health-related careers and volunteer during summers off from school.
Volunteers:
75 Volunteers donated some fourteen thousand volunteer hours to the hospital in 2018.

14,689.25 Volunteer Hours

Saved the Hospital $364,231.25
$25/per hour

VOLUNTEERS
In 2018, the DCMH Foundation contributed $36,102 to enhance the well-being of the communities served by Delta County Memorial Hospital. Throughout the year, thirteen continuing education scholarships were awarded to staff of Delta Hospital and $9,179.84 was donated for necessary equipment.

The DCMH Foundation supported the North Fork Ambulance Association’s continuing education efforts with a $1,200 donation and sponsored the HopeWest Gala with a $500 donation.

The annual fall fundraiser, Pea Green Pedal & Fun Run, raised $24,225. This fundraiser wouldn’t be possible without our community and hospital support.
Grand Mesa Oncology received an outpouring of support from the Hotchkiss High School Volleyball team, Delta County Ambulance District, and many individuals which allowed the DCMH Foundation to contribute $12,180 for a cancer Survivorship Program.

The Board of Directors, made up of volunteers, is excited to have

Kaitlyn Jones transition from the Delta Hospital Marketing Department to the DCMH Foundation.

With renewed support from the community, and Kaitlyn as the Executive Director, the DCMH Foundation looks forward to an impactful 2019.

Radiology purchased a new Transport Chair!
Delta County Memorial Hospital Clinic’s staff takes great satisfaction in providing individualized and focused care to all of our patients.

**HIGHLIGHTS**

- The number of patients our Clinics saw in 2018 grew by 8.9% for a total of 56,505 patients.
- Urgent Care Awarded Provider Based-RHC (Rural Health Clinic)
- 9 new Clinic Based Providers.
- Integrated Behavioral Health was fully implemented.
- Provider based rural health designation was awarded to urgent care.

**OUR CLINICS**

- Oncology & Infusion
  - Grand Mesa Oncology
- Rheumatology
  - Grand Mesa Rheumatology Center
- Internal Medicine
  - Internal Medicine Associates
- Pulmonology
  - Pulmonary Clinic
- Primary Care
  - Delta Family Medicine
  - West Elk Clinic Hotchkiss
  - West Elk Clinic Paonia
- Home Health
  - Delta Montrose Home Health Services
- Women’s Health
  - Premier Women’s Healthcare
- Urgent Care
  - Urgent Care Clinic
Care in Our Communities:

ANNUAL GIVING

DCMH donated over $11,900 to Delta County events and organizations.

ANNUAL FOOD DRIVE

Partnering with a local farmer, DCMH donated 10,027.82 pounds of food and over 500 pounds of pet food to the Abraham Connection and food banks in Delta, Cedaredge and Hotchkiss.

Improving Access to Care:

ENHANCING THE HEALTH IN THE COMMUNITY:

Offering low cost blood draw and education through a community Health Fair as a preventive health measure.

Free or low cost classes to the community such as:
- Get Up and Go
- Tai Chi
- Senior Cardio Fitness
- Tobacco Cessation
- Diabetes Cooking Class
- Weight Management
- Diabetes Management

Classes offered through Primary Care and Oncology:
- Music Therapy
- Art Therapy
- Yoga
- Stress Reduction
- Look Good, Feel Good
- Multiple Specialty Speakers
## FINANCIAL

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Annual Net Revenue</td>
<td>$81,729,601</td>
</tr>
<tr>
<td>Charity and Uncollectable Care</td>
<td>$1,931,836</td>
</tr>
<tr>
<td>Community Investment</td>
<td>$34,145</td>
</tr>
<tr>
<td>Total Funds Invested</td>
<td>$18,641,918</td>
</tr>
<tr>
<td>Hospital Dist. Mill Levy</td>
<td>$335,805</td>
</tr>
<tr>
<td>Net Operating Income</td>
<td>$(1,055,984)</td>
</tr>
<tr>
<td>Salaries/Wages/Benefits</td>
<td>$45,314,839</td>
</tr>
<tr>
<td>Excess Revenue Over Exp</td>
<td>$(581,322)</td>
</tr>
<tr>
<td>Percent Medicare</td>
<td>54.1%</td>
</tr>
<tr>
<td>Percent Medicaid</td>
<td>19.8%</td>
</tr>
<tr>
<td>Percent Commercial Insurance</td>
<td>22.4%</td>
</tr>
<tr>
<td>Percent Self Pay</td>
<td>2.3%</td>
</tr>
<tr>
<td>Other</td>
<td>1.4%</td>
</tr>
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## HUMAN RESOURCES

<table>
<thead>
<tr>
<th>Category</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Employees</td>
<td>636</td>
</tr>
<tr>
<td>Number of Physicians</td>
<td>30</td>
</tr>
<tr>
<td>Employees with 25+ years</td>
<td>28</td>
</tr>
<tr>
<td>Employees with 40+ years</td>
<td>2</td>
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</table>

## MEDICAL SERVICES

<table>
<thead>
<tr>
<th>Category</th>
<th>Count</th>
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</thead>
<tbody>
<tr>
<td>Number of In/Outpatient Surgeries</td>
<td>1970</td>
</tr>
<tr>
<td>Number of Patient Days</td>
<td>5195</td>
</tr>
<tr>
<td>Emergency Room Visits</td>
<td>13,803</td>
</tr>
<tr>
<td>Number of Births</td>
<td>156</td>
</tr>
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</table>

## OTHER

<table>
<thead>
<tr>
<th>Category</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Population served (2017)</td>
<td>30,568</td>
</tr>
<tr>
<td>Size of Delta County</td>
<td>1,149 mi²</td>
</tr>
<tr>
<td>Median Household Income</td>
<td>$42,487</td>
</tr>
<tr>
<td>Under the age of 5</td>
<td>4.9%</td>
</tr>
<tr>
<td>Under the Age of 18</td>
<td>20.1%</td>
</tr>
<tr>
<td>Over the Age of 65</td>
<td>25.2%</td>
</tr>
<tr>
<td>Female Population</td>
<td>49.9%</td>
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</tbody>
</table>
FINANCIAL VIABILITY
Numbers at a Glance

FINANCIAL

Annual Net Revenue: $81,729,601
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Percent Self Pay: 2.3%
Other: 1.4%

HUMAN RESOURCES

636... Number of Employees
30.... Number of Physicians
28..... Employees with 25+ years of service
2....... Employees with 40+ years of service

MEDICAL SERVICES

1970....... Number of In/Outpatient Surgeries
5195....... Number of Patient Days
13,803.... Emergency Room Visits
156....... Number of Births

30,568 ... Population served (2017)
1,149 mi² ... Size of Delta County
$42,487 ... Median Household Income
4.9% ... Under the age of 5
20.1% ... Under the Age of 18
25.2% ... Over the Age of 65
49.9% ... Female Population
There are many people who might venture to say they have lived many lives, but none would be truer than Richard Harding.

Richard Harding, Olathe resident, with his wife, Deb has made Colorado his home for over 40 years. Richard was a child actor in commercials (getting his start on the Dr. Ben Casey Show), in the Air Force, a National Guard, an IRS agent, an insurance broker, housing and is now a writer, consultant and even a novice bee keeper.

But more recently Richard has undergone health issues that have lent him to become a patient at Delta County Memorial Hospital.

A few years ago, in the middle of winter, Harding was helping to install piping for an underwater spring on Amber Road in Olathe. Two days into the project he found the pipe floating in the ditch above the water, so he stood on the pipe to help it sink. One day later, Harding recalled that his legs were red and blistered. After six months his hair “was falling out in clumps.” Later Harding found out that the toxic levels of selenium were from the spring. It turned out that the piping he placed was helping to keep the metal away from the flowing water in the spring.

Trying tirelessly to figure out what was going on with him medically, Harding finally discovered that he had selenium poisoning. Harding went through treatment where the metal subsequently expelled from his body through his lungs. He also had bruised vocal cords from the large amounts of selenium he coughed up for a month. That was 12 years ago.
But for a moment, let’s go back even further. In April of 1974, Harding was in the National Guard in Ohio when what would later be referred to as the “Super Outbreak” happened. This was when at least 148 tornados hit the South and Midwest in a twenty-four hour period of time. During that time Harding sustained injuries that left him with medical PTSD. “Any time I am around a medical person, my heart begins to race,” says Harding. Since that event, and any time he needs medical attention, it is absolutely essential that he first build a relationship with the clinicians taking care of him.

Bringing us back to today, because of the complications and damage done to his lungs, Harding is now a patient at Delta County Memorial Hospital’s Pulmonology Department and at National Jewish in Denver. “Sister Mary Colleen,” as he jokingly refers to Colleen Anastasi, Pulmonology Rehab Manager, describing her as “somewhere between the Catholic Nuns I was educated by and my Drill Instructor in basic training.” He went on further to say that, “DCMH Pulmonary Rehab will play a critical role in both preparing me for my surgery and in my recovery.”

Harding does not consider himself just a patient, but rather family. “Deb and I have been part of the DCMH family for over 10 years... (and) with the exception of maternity and oncology, I have experienced every department DCMH has. I have been to Physical Rehab in Hotchkiss, Physical Rehab in Delta, Pulmonary Rehab, Surgery, Emergency, Med Surg, ICU, Urgent Care, Radiology and the Cafeteria!” He went on further to say, “All of the experiences inside the hospital have been positive.”

Although Harding still has a lot more work to do, he is optimistic. “With the increase in Adult Spirometry, they (National Jewish) want to hold off on all future testing until I complete the 16 weeks of Pulmonary Rehab,” states Harding. “My oxygen saturation is remaining high enough to do most of Rehab until the very end. What this means -- my lungs are getting stronger!”

Thank you to Richard Harding for letting us tell your story, for being our friend and thank you for letting us partner with you in your care.
This past month marked my 11th year of service to Delta County Memorial Hospital and this great community that we are privileged to call home. The hospital and healthcare in general have changed a significant amount over that time period, but our mission remains the same. **We are here to provide high quality healthcare to the people we serve.** This simple but valuable mantra continues to guide my decisions and focus for the hospital and will become even more important as your hospital system progresses towards a new and changing delivery system.

While we see more changes in our future, we continue to stay focused on a progressive approach that emphasizes being proactive versus reactive. Our priority will continue to be on creating access to services, improving quality and recruiting staff that are engaged in our mission and community. Over the coming months and years, we will also focus on transparency, lowering the cost of care, wellness and prevention, care navigation, mental and behavioral therapy, integrated therapies and more. Our measure of success will be the overall health and wellness of our community which we take great pride in providing and appreciate the communities trust in our organization.

I am optimistic about the future of your healthcare system that is always evolving, adapting and leading in rural healthcare. It will be important to continue our collaborative efforts with our regional partners to improve outcomes and services for the entire Western Slope. We will also build on our role as an anchor institute in the community to provide assistance with economic and community development while also being a strong advocate for rural healthcare at the State and national level.

We are honored to be your healthcare system and appreciate the trust you put in our team to provide quality healthcare to you and your families. We are more than a hospital and realize that we must constantly strive towards providing consistent high quality care. I appreciate your support as we navigate as a team through the journey of improving and strengthening our community.

- Jason Cleckler, CEO
Delta County Memorial Hospital is a publicly owned hospital whose mission is to be the people’s first choice for accessible, high quality health services and to enhance the well-being of those we serve.

Our Vision

To be the vital force driving the ongoing improvement of our community’s health and well-being.

The Care You Need From The People You Can Trust, Close To Home.
### DELTA CLINIC LOCATIONS

<table>
<thead>
<tr>
<th>Clinic Type</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Delta-Montrose Home Health Services</td>
<td>70 Stafford Lane</td>
<td>970.874.2463</td>
</tr>
<tr>
<td>Internal Medicine Associates</td>
<td>1450 Burgess St</td>
<td>970.874.7668</td>
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<tr>
<td>Premier Women’s Healthcare</td>
<td>236 Cottonwood St</td>
<td>970.874.7930</td>
</tr>
<tr>
<td>Pulmonary Clinic</td>
<td>1450 Burgess St</td>
<td>970.399.2635</td>
</tr>
<tr>
<td>Grand Mesa Oncology &amp; Infusion Center</td>
<td>1501 E 3rd St</td>
<td>970.399.2895</td>
</tr>
<tr>
<td>Family Medicine</td>
<td>555 Meeker St.</td>
<td>970.874.5777</td>
</tr>
<tr>
<td>Grand Mesa Rheumatology Center</td>
<td>1501 E 3rd St</td>
<td>970.399.2890</td>
</tr>
<tr>
<td>Urgent Care</td>
<td>155 Stafford Ln</td>
<td>970.874.7696</td>
</tr>
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### WEST ELK CLINIC LOCATIONS

<table>
<thead>
<tr>
<th>Clinic Type</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>West Elk Clinic Hotchkiss</td>
<td>230 E Hotchkiss Ave</td>
<td>970.872.1400</td>
</tr>
<tr>
<td>West Elk Walk-In Clinic Paonia</td>
<td>218 Grand Ave</td>
<td>970.527.2100</td>
</tr>
</tbody>
</table>

We offer a wide range of medical services through our hospital and nine clinics across Delta County.

Our dedicated professional team has served the Western Slope with an extraordinary level of compassion and care for over 100 years.